

dministration Guide

Enterprise Events

For SharePoint 2013/2016

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Preface

Gimmal delivers market leading content governance and compliant records solutions built on Microsoft® SharePoint®. Gimmal's Enterprise Events provides a flexible, extensible, and amenable product to manage conditional-based aging in a large organization.

Who Should Use This Guide

The intended audience for this document consists of SharePoint Administrators. Administrators are considered to be SharePoint power users who are familiar with the enterprise's content management and retention policies.

Introduction

Enterprise Events (EE) provides a tool for conditional-based records management that is based on events, as opposed to cutoff or chronological aging (calendar-based). Enterprise Events can be used across multiple farms outside of a records center (i.e., in a team site), in a records center with or without Gimmal Compliance Suite (Cs) installed, and with File Plan Builder with Cs installed.

The Enterprise Events solution contains several artifacts that collectively allow an organization to perform conditional (event-based) aging for Documents and Records in SharePoint. It is important to understand the relationship between these various artifacts in order to fully understand how Enterprise Events can be used effectively in any organization. The following table summarizes the various artifacts that comprise Enterprise Events and that are further explained in this guide.

Artifact	Purpose	Referenced by	Notes
Event Types	Groups Event	Stages	Event Types can have
	Instances		several instances
Event Instances	Contains Trigger Date	Event Types	Determines the effective
	and Attributes for		trigger date (start date)
	grouping Non-		that is added to the
	Records/Records		Stage Duration giving an Expiration Date
Stages	Adds Event Types to	Policies	Stages are installed as
	retention stage,		Custom Retention
	specifies rules for		Formulas in SharePoint
	earliest/latest trigger		
	date, and determines		
	Stage Duration of the retention stage		
Policies	Adds Stages and	Associations	Policies group a Stage
roncies	determines the action	Associations	with an Action (Move to
	to perform after a		Recycle Bin, Permanently
	stage has expired		Delete, etc.)
Associations	Adds the list of		The Target Locations and
	content types and/or		Content Types that are
	locations to apply a		available are taken from
	given Policy for Non-		the Site Registrations
	Records and Records		that are configured. The
			Non-Record and Record
			policies available are
			taken from the
			Enterprise Events Policies

Table 1 Enterprise Events Artifacts

Events are defined by an organization and represent an occurrence that triggers the aging calculation to ensue (i.e., end of contract, employee termination, etc.). Enterprise Events allows you to create instances that group records together so that they can be triggered. Enterprise Events lets you create an information management policy (IMP) that responds to a *triggered event* where the expiration date is calculated based on the triggered date and the duration of a particular phase of the IMP. The expiration date is automatically calculated from the trigger date you enter based upon the types, instances, stages, and policies you put in place. Trigger dates can be in the past, present, or future.

SharePoint administrators can use the Local Admin Mode to manage all configuration and administration for Enterprise Events. Enterprise Events can also be activated via a site collection feature and used from Site Settings. In this mode, Enterprise Events also offers a unified report that lists all items that are governed by Enterprise Events.

See Appendix A: Putting it all Together for a fictional example of an enterprise event for employee termination.

Managing Enterprise Events

After installing Enterprise Events (EE) and configuring settings and site registrations (see the *Gimmal Enterprise Events Installation Guide*), you must set up certain items in Enterprise Events. You must be logged in as an Enterprise Events Administrator to set up the following:

- Event Types
- Permissions
- Event Instances
- Stages
- Policies
- Associations



Figure 1 Main Enterprise Events Page

Note Be sure that you are **not** logged in as the System Account when trying to manage Enterprise Events.

Managing Event Types

The first items you must set up are event types. Each event type may contain one or more instances. A single instance defines a single trigger date and can group records/documents together with up to three attributes. In this fashion, a single event type with multiple instances can selectively group records/documents, if desired. Event types are referenced in the Enterprise Events policy stage; the stage along with the Enterprise Events policy and associations forms the basis of an Information Management Policy that is represented in SharePoint by a custom retention formula.

You can add as many event types as you want. For example, a typical event type could be End of Employment or End of Project. Each instance of the event type can group records/documents so that only a portion of them are triggered (i.e., their expiration date is calculated). An instance can also affect all records/documents (i.e., an instance without any attributes affects all records/non-records).

Follow these steps to set up event types:

1. From the main Enterprise Events page, click **Manage Event Types** under **Manage Enterprise Events**.

Manage Policies Associate Policies



Manage Enterprise Events Administer Enterprise Events to handle conditional aging of records. Manage Event Types View Event Type Permissions Manage Event Instances Manage Event Stages

Figure 2 Selecting Manage Event Types

The **types** page displays.

Enterprise Events

home types permissions instances stages policies associations

+	/ 🗊 🔒 🕂 工			
	Title ^	Description ~		Details
			~	
			~	
K)	< 0 > > 10 v items per	page No items to display	,	

Figure 3 Event Types Page

2. Click +. The Add Types page displays.

home types permissions instances stages policies associations

Title * Unique name of the event type. Event types are used to group event instances.]
Description Explanation of the event type.		
	Add	Cancel



- 3. (**Required**) In the **Title** field, enter a unique name for the event type that easily identifies a group of event instances.
- 4. You can provide further explanation of the event type in the **Description** field.

- 5. Click Add.
- 6. Repeat steps 2 to 5 to add multiple event types. The event types you enter display when you return to the **types** page.

Note

The type's **Title** and **Description** display on the left pane. If you select a type, the details display in the **Details** pane on the right, if that option was selected from the Manage Global Settings page. If the **Details** pane does not display, the **Hide Details** pane option was selected from the Manage Global Settings page. If you select all items in the left pane, no details display. If you select one item and then another, only the first selected item's details display.

+	/ 🖬 🔒 🔫	<u>.</u>			
	Title ^	~	Description	/	Details
	Employee Separation		Groups event instances related to empl	~	
	End of Contract		Groups all event instances related to the		
				\sim	
(K)	(1))) [10 🗸 items per	page 1 - 2 of 2 item	ıs	

home types permissions instances stages policies associations

Figure 5 Sample Event Types

Managing Permissions

You set permissions using the Manage Enterprise Events > Administrators selection from the main page. The permissions that you set here give users the ability to edit a trigger date or Full Control of event types and event instances only. To set permissions for event types, you must be an administrator or a user with permissions set to Full Control. Permissions for event types can only be assigned to those users added for the given SharePoint registered site and not to users in the Active Directory.

Follow these steps to configure permissions:

1. From the **types** page, select the type for which you would like to set permissions.

home types permissions instances stages policies associations

+		P ²	Ŵ	0	⊨¦ª		7													
	Т	ïtle ⁄	<							~	De	escriptio	n					~		Details
	E	mplo	yee	Separ	ation						Gr	oups ev	ent in:	stance	es relate	ed to e	emplo	oye	~	Final of Country of
✓	E	ind o	f Coi	tract							Gr	oups all	event	t instar	nces rel	lated t	to the	e en		End of Contract
																				Groups all event instances related to the end of a contract.
																				Use Custom Permissions
																				True
																			~	
K)(<)()(;		10		↓ it	ems	per p	age					1 -	2 of i	2 item	s	

Figure 6 Selecting a Type

2. Click $\stackrel{f}{=}$ from the top of the **types** page. The **permissions** page displays.

ho	me types <mark>perr</mark>	nissions instances	stages policies	associations		
/						
	Event Type \times					
	Event Type	~	Permission Type \vee	SharePoint Site Collection URL	User or Group Name	~
						~
						\rightarrow
K	$ \langle 0 \rangle \rangle$	10 🗸 items per page	2			No items to display



3. Click 🖉 at the top of the **permissions** page. The Edit Permissions page displays.

T

home	types	permissions	instances	stages	policies	association	S
000 0000		ions ions apply to					
Registere	d Site		http://gimsef03\	.gimsoft.co	m/sites/RC1/		\checkmark
the users Gimmal – collection	or groups. N Enterprise E feature mus e Enterprise	on to validate lote that the vents site st be enabled Events from					
date of an	control of t event insta	he trigger nce and read	Enter a name or	email addr	255		
on event t	ypes.						
Full Cont	rol		Enter a name or	email addr	ess		
	control of e instances.	event types					
						Save	Cancel

Figure 8 Edit Permissions Page

- 4. Select the checkbox for Use Custom Permissions.
- Enter the name(s) or email address(es) for users who need to edit triggers in the Trigger Edit field. Enterprise Events grants editing privileges of an instance's trigger date and read for event types to the user(s) you enter.

Note
Both the Trigger Edit and Full Control fields display suggested selections based on the user
names you enter.

- 6. Enter the name(s) or email address(es) for users who need full control in the **Full Control** field. Enterprise Events grants full control of event types and instances to the user(s) you enter.
- 7. Click **Save**. The custom permissions you entered display on the **permissions** page.

/				
\sim Event Type \times				
Event Type ^	✓ Permission Type ^ ✓	SharePoint Site Collection URL \sim \sim	User or Group Name \wedge	~
∡ End of Contract				~
End of Contract	Trigger Owner	http://kerbdev.devdomain.gimmal.com/s	Jan Rangel	
End of Contract	Full Control	http://kerbdev.devdomain.gimmal.com/s	SharePoint	
				\sim
$(\ (\ (\ 1\)\))$ 10 $\ \$ items	per page			1 - 2 of 2 items

Figure 9 Sample Custom Permissions

Managing Event Instances

A single event instance defines a single trigger date and collection criteria (up to three attributes) to group documents/records affected by any given Event Type. It is also possible to include multiple event instances for a single Event Type. These additional instances can group different records/documents based on their collection criteria and also have a different trigger date. The attribute lists come from the Settings hub; you can be on any site, but you only see the hub's field lists. You can also leave the attributes blank to group all records/documents and find all criteria for that instance.

Once you enter a trigger date for the instance, Enterprise Events can calculate an expiration date. If multiple instances for a given Event Type affect the same record, Enterprise Events uses the one with the highest priority setting. You can set priorities to be liberal or conservative, according to your company's policies. If instances for a given Event Type overlap, Enterprise Events uses the date as specified in the stage (see "Bulk Updating a Trigger Date" later in this document).

Follow these steps to add an event instance:

1. From the **types** page, select the event type for which you would like to set up instances.

home types permissions instances stages policies associations

+ / 🗴 🔒 🕂 工

	Title ^ · · ·	Description \sim		Details
	Employee Separation	Groups event instances related to employe	~	
~	End of Contract	Groups all event instances related to the en		End of Contract
				Groups all event instances related to the end of a contract.
				Use Custom Permissions
				True
			~	
		4.0.403	_	
\mathbb{C}	$\langle 1 \rangle \langle 1 \rangle$ $10 \sim$ items per page	ge 1 - 2 of 2 items		

Figure 10 Selecting an Event Type for Instances

2. Click $\stackrel{+}{\dashv}$ from the top of the **types** page. The **instances** page displays.

home types permissions instances stages policies associations





3. Click + from the top of the **instances** page. The Add Instances page displays.

Title *	1		
Unique name of the event instance. Event instances are used to define the collection criteria and trigger date.			
Description			
Explanation of the event instance.			
Trigger Date The date used in the calculation of the expiration date.			
Priority *	5 (Medium)		~
Specifies the event instance's priority. If multiple instances for a given event type eventap, the event instance with the higher priority is chosen.			
Attribute 1		 •	~
Attributes are used as collection criteria, if desired. If no attributes are selected, then ALL items are collected. Multiple values for one attribute are treated as ORs. Multiple attributes (up to three) are treated as ANDs.		L	_
Attribute 2		 •	~
Second set of attributes contained in an instance in addition to Attribute 1.			
Attribute 3			~
Third set of attributes contained in an instance in addition to Attributes 1 and 2.	L		
		Add	Cance

Figure 12 Add Instances Page

- 4. (**Required**) In the **Title** field, enter a unique name for the event instance.
- 5. You can provide further explanation of the event instance in the **Description** field.
- 6. If desired, enter the **Trigger Date** to use for calculating the expiration date (i.e., Contract Start Date).

Note

You can leave the **Trigger Date** blank if it is not known at this time and enter it at a later time to calculate the expiration date. The **Trigger Date** can also be in the past, present, or future. You can also, if needed, reset the date to another value or blank it out if it was previously set. Running the appropriate timer jobs (see "Running Timer Jobs" later in this document), recalculates the expiration date for records/documents affected by the instance.

- 7. If you entered a trigger date, you can enter the **Reason** for that date.
- 8. (**Required**) Select the **Priority** for this event instance, with 1 being the highest priority and 9 being lowest. If multiple instances in the same Event Type affect the same record, Enterprise Events uses the one with the highest priority setting.
- 9. Select **Attribute 1**, **Attribute 2**, and **Attribute 3** for the collection criteria. If you do not select attributes, Enterprise Events collects ALL items.
- 10. Multiple values for a single attribute are treated as ORs. Click + next to an attribute to add more values for it.

Attribute 1	Start Date [StartDate]		\checkmark	
Attributes are used as collection criteria, if desired. If no attributes are	Is equal to	~	6/15/2013	+
selected, then ALL items are collected. Multiple values for one	Is equal to	~	6/15/2014	-
attribute are treated as ORs. Multiple attributes (up to three) are treated as ANDs.				

Figure 13 Multiple Values for a Single Attribute

Multiple attributes (1, 2, and 3) are treated as ANDs.

Attribute 1	Start Date [StartDate]		\checkmark		
Attributes are used as collection criteria, if desired. If no attributes are selected, then ALL items are collected. Multiple values for one attribute are treated as ORs. Multiple attributes (up to three) are treated as ANDs.	Is equal to	6/15/2013		+	
Attribute 2	End Date [_EndDate]		\checkmark		
Second set of attributes contained in an instance in addition to Attribute 1.	Is equal to	6/15/2015	×	(+

Figure 14 Multiple Attributes for an Event Instance

11. Click Add. The event instance displays in the instances page.

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home types permissions instances stages policies associations

+ /	/ 🗇 🖻 工						
V	Event Type ^	Title ^	Description ~	Trigger Date \sim	Priority \vee	Details	
⊿ Enc	d of Contract				~	End of Contract	~
-	End of Contract	End of Contract		6/15/2014	1		
						Trigger Date	
						6/15/2014	
						Reason	
						Date the contract began.	
						Priority	
						1	
						Attribute 1	
					~	Start Date [StartDate] Is equal to 6/13/2014	
ĸ	1 () () 10				1 - 1 of 1 items	Attribute 2	~

Figure 15 Event Instance on Instances Page

Bulk Updating a Trigger Date

You can add the same trigger date for multiple instances without having to individually edit each one of them.

- 1. Select the instances for which you want to bulk update the trigger date.
- 2. Click 🖤. The **Bulk Update Trigger Dates** window displays.

Bulk Update Trigger Da	ates		Reason 🗙
New Trigger Date			
Updated trigger date to use for selected event instances. The new			
date causes a recalculation of the expiration date for all selected instances.			
			Start Date [Sta
		Update	Cancel
		·	Attribute 2

Figure 16 Bulk Update Trigger Dates

3. Enter the trigger date for the selected instances and click **Update**. The new **Trigger Date** displays on the **instances** page.

Managing Stages

An event stage will become a custom retention formula in the Information Management Policy (IMP) settings once the "Gimmal – Enterprise Events Retention Formula Registration" timer job has run (see "Running Timer Jobs" later in this document). An event stage looks similar to half of an IMP

stage and specifies a stage duration in days/months/years, as well as one or more event types. Instances of these specified event types are responsible for grouping the records/documents, in addition to triggering the stage to which the stage duration is added to the effective instance trigger date to determine the expiration date of the stage. Since one or more Event types can be added to a stage, there are also rules to use the earliest/latest date along with whether all Event types must have a triggered instance or only the first one.

Note

In the case where only a single Event Type is added to a Stage, there are two options for the earliest/latest trigger date. The trigger date applies to multiple overlapping instances in the single Event Type whose priority are all equal. In this case, the rule specified takes precedence for the effective trigger date (earliest or latest).

Follow these steps to configure an event stage:

1. Select **stages** from the top row of tabs. The **stages** page displays.

home types permissions instances stages policies associations

+	/ 🗊 🔟						
	Title ^	~	Description	\sim	Duration \sim		Details
						~	
						~	
K	$\langle 0 \rangle \rangle$	10	 items per page 		No items to display		



2. Click +. The Add Stages page displays. You can add as many event stages as you want.

15 January 2019

Title *	
Unique name of the event stage, which is a custom retention formula in the information management policy settings.	
Description	
Explanation of the event stage.	
Event Types *	Employee Separation
Select the event types to associate with this stage.	 End of Contract C C O Use earliest trigger date from all matching event instances. At least one event type must include a triggered instance. O Use latest trigger date from all matching event instances. At least one event type must include a triggered instance.
Steen Duration *	type must include a triggered instance.
Stage Duration * How long the stage lasts.	0 🗘 Days 🔽
	Add Cancel

Figure 18 Add Stages Page

- 3. (**Required**) In the **Title** field, enter a unique name for the event stage that easily identifies it.
- 4. You can provide further explanation of the event stage in the **Description** field.
- 5. (**Required**) Select the **Event Types** to associate with this stage by selecting the type in the left box and clicking > to move it to the right box.
- 6. (**Required**) Choose whether to use the earliest or latest trigger date from all matching event instances.

Note

As previously mentioned, the rule specified takes precedence for the effective trigger date (earliest or latest).

- 7. (**Required**) Enter how long the stage lasts in **Stage Duration**. You can choose from Days, Months, or Years.
- 8. Click **Add**. The event stage you entered displays on the stages page.

Managing Policies

Policies define a retention schedule by associating disposition actions with event stages. Policies are referenced in the **associations** page to add them to locations and/or to specific content types for records and non-records. The "Gimmal – Enterprise Events Policy Association" timer job is responsible for creating the association (see "Running Timer Jobs" later in this document).

Follow these steps to set up a policy:

1. Select **policies** from the row of tabs at the top. The **policies** page displays.

hom	e types per	rmissions instances	stages policies	associations	
+	/ 🗉 🔟				
	Title ^	~	Description	~	Details
				~	
				~	
K		10 🗸 items per page	2	No items to display	

Figure 19 Policies Page

2. Click +. The Add Policies page displays. You can add as many policies as you want.

Title * Unique name of the policy, which specifies one or more stages and the actions performed when the stage is no longer active.				
Description Explanation of the policy.				
Stages * Policy stages, their definitions, and actions/workflows.	Stage End Date Archive 🗸	Action Move to Recycle Bin	Add	+ - Cancel

Figure 20 Add Policies Page

- 3. (**Required**) In the **Title** field, enter a unique name of the policy, which specifies one or more stages and the actions performed when the stage is no longer active.
- 4. You can provide further explanation of the policy in the **Description** field.
- 5. (**Required**) In the **Stages** section, select the event stage you want to use for this policy. Click
 + to add additional stages if required.
- 6. Select the **Action** you want this policy to perform. You can select from the following:
 - Move to Recycle Bin: Moves the file to the Recycle Bin.
 - **Permanently Delete**: Completely removes the file.
 - **Copy to another location**: Copies the file to a location that you specify in the **Send to Connection Name** field that displays.
 - Move to another location: Moves the file to a location that you specify in the Send to Connection Name field that displays.
 - **Move and leave a link to another location**: Moves the file to a location that you specify in the **Send to Connection Name** field that displays and leaves a link to that location.
 - **Start a workflow**: Starts the workflow that you specify in the **Workflow Name** field that displays.

Note

For example, you can specify a Gimmal Compliance Suite workflow. The workflow must be installed on the site to which you are associating.

- Skip to next stage: Proceeds to the next retention stage.
- Delete previous drafts: Deletes previous draft copies of the file.
- Delete all previous versions: Deletes all previous versions of the file.
- 7. Click **Add**. The policy displays on the policies page.

Associating Policies

Associations group targets with policies. Targets can be locations, content types, or both. Locations and content types are derived from site registrations. A location can be a list/folder in a list or library/folder in a library.

Note

A library that is using library and folder retention ignores any content type retention policies.

Follow these steps to set up policy associations:

1. Select **associations** from the row of tabs at the top. The **associations** page displays.

home types permissions instances stages policies associations

+ / = エー					
□ Title ^	U	Description			Details
				~	
				~	
	10 Jame serves		No items to display		
	10 V ivems per pag	e	res same to depary		



2. Click +. The Add Associations page displays.

Title *					
Unique name of the association, which groups targets with policies.					
Description					
Explanation of the association.					
Targets					
+- 1					
Location	~	Content Type		~	
					^ ~
Non-Record Policy * Select the policy to manage retention on items that are not declared records. Record Policy	Specify how to mar	harde retention on r	∼ cords	•	
Select the policy to manage	 Use the same re Define different 	tention policy as no	on-records		
			Add	Cancel	



- 3. (**Required**) In the **Title** field, enter a unique name for the association, which describes the group of targets for these policies. Targets can be locations or content types.
- 4. You can provide further explanation of the association in the **Description** field.
- 5. Click + and select **Add locations** or **Add content types.** You can select locations and content types for the association.
 - a. From the **Add Locations** window, select the lists/libraries and/or folders to include as Targets.

Add Locations	
🛭 📴 Development Records Center Non-Root 1	
🗌 🎹 "As Of" Search Reports	
🗹 🛄 Access Rules	
III Alerts	
🗆 🔟 appdata	
Cache Profiles	
Composed Looks	
Content and Structure Reports	
Name	
Development Records Center Non-Root 1 \ Access Rules	
Development Records Center Non-Root 1 \ Content and Structure Reports	
amont Records Contas New Root 1. Display Templata	

Figure 23 Add Locations Window

- b. Click OK.
- c. From the **Add Content Types** window, select the content type to add.

Development Records Center	er Non-Root 1		
⊿ 🗌 Document			
🔺 🗌 Basic Page			
🗹 Web Part Page			
🗹 Design File			
Device Channel Mapping	ngs		
Display Template			
Dublin Core Columns			
		A	
Name			~
Development Records Center No	n-Root 1 \ Document \ Design File		
Development Records Center No	n-Root 1 \ Document \ Basic Page \ V	Veb Part Page	



- d. Click **OK**.
- 6. (**Required**) If items (in SharePoint) are not declared as records, select the policy you set up to manage retention in **Non-Record Policy**. Upon selecting a policy, you can to preview the records this association affects.

Note

Review functionality is dependent on SharePoint indexing. As a result, the preview functionality may not accurately reflect all content that will be managed by the association. In order to view all content that is affected by Enterprise Events, use the Enterprise Events Report.

eview							
Employee Termination [Policy]	Name	Title	Site	Parent	Expiration Date	Properties	
 End Date Archive [Stage] 							~
Ind of Contract [Type]							
End of Contract [Instan							
<							
							~
		10 🗸 items per page			No in	tems to display	r
					- U		_

a. Click \bigcirc . The Preview window displays.

Figure 25 Preview Window

b. Select an event instance in the left pane to expand it and view the record details in the right pane.

 Bolicy (Point) Stage (Strond) Next (Trond) 	Name	Title		Site	Parent	Expiration Date	Properties
	JHSUZIM4CSAW2_5_115.pdf	,HSUZM4C5AW2_5_115	JHSUZM4C5AW2_5_115		View		View
Instance Instance	Sample Lidoca	Sample		Development Records Center Non-Root 1	Vipy		View
	Sample Edicts	Sample1		Development Records Center Non-Root 1	View		View
	Sample Labore	Sample 1		Development Records Center Non-Root 1	View		View
	Sample 2 pdf	Sample 2		Development Records Center Non-Root 1	View		View
	Sample 3.docs	Sample 3		Development Records Center Non-Root 1	View		View
	Sample 4.pdf	Sample 4		Development Records Center Non-Root 1	View		View
	Sample1.pdf	Sample1		Development Records Center Non-Root 1	View		View
	Sample1.pdf	Sample1		Development Records Center Non-Root 1	View		Ver

Figure 26 Event Instance Record Details

Note

If your Event Type does not contain any instances, the preview functionality does not show any results. It is dependent on the presence of an instance.

- c. You can click on the **Name**, **Site**, **Parent**, or **Properties** link to open a new window and view those details.
- 7. If items (in SharePoint) are declared as records, specify how to manage retention on records in **Record Policy**.
- 8. Click **Add**. The policy association displays in the associations page.

Using Enterprise Events

After completing the Enterprise Events administration tasks, run the timer jobs and run the Enterprise Events Report.

Note

You can only run the Enterprise Event Report from SharePoint and not the Local Admin Mode.

Running Timer Jobs

You must either schedule the Enterprise Events timer jobs or manually run them every time you add, delete, or modify an Information Management Policy (IMP). The timer jobs must be run in the order listed in this section.

Gimmal - Enterprise Events Retention Formula Registration

The Gimmal - Enterprise Events Retention Formula Registration timer job creates a custom registration formula for event stages within the farm. You must run this timer job first to synchronize the Enterprise Events stages with SharePoint. The name that you used for the Enterprise Events stage becomes the name of the Custom Retention Formula once installed. The default value for this timer job is to run daily between 1:00 and 1:30 AM.

Gimmal - Enterprise Events Policy Association

The Gimmal - Enterprise Events Policy Association timer job instantiates the policies by creating the appropriate record/non-record IMPs for selected content types and/or locations within the farm. It also disassociates policies if you choose to remove them. You must run this timer job after the Gimmal - Enterprise Events Retention Formula Registration timer job and before the Gimmal -

Enterprise Events Expiration Policy. The default value for this timer job is to run daily between 1:30 and 2:00 AM.

When this timer job runs, it searches for any FPB associations currently set up to the same location. If it finds FPB associations, Enterprise Events skips it and does not create an IMP.

SharePoint Information Management Policy Job

You must run SharePoint's out-of-the-box (OOTB) Information Management Policy timer job after running the Gimmal - Enterprise Events Retention Formula Registration and Gimmal – Enterprise Events Policy Association timer jobs. It performs background processing for information policies, such as calculating expiration dates for items with a new or updated retention policies.

Gimmal - Enterprise Events Expiration Policy

The Gimmal - Enterprise Events Expiration Policy crawls the associated web application and recalculates the expiration date for any item whose IMP uses Gimmal's Enterprise Events custom retention formula. The default value for this timer job is to run daily between 2:00 and 3:00 AM.

Running the Enterprise Events Report

After running the timer jobs, you can run the Enterprise Events Report from SharePoint to view details for event instances with specific criteria you need to review. You must be a member of the Enterprise Events Reports Viewers group to run the report.

Note

You must run the Enterprise Events Report from SharePoint.

Adding Users to the Enterprise Events Reports Viewers Group

This section describes adding users to the Enterprise Events Reports viewers group. Before adding users, you must activate the Gimmal – Enterprise Events site collection feature (see the *Gimmal Enterprise Events Install Guide* for details on activating the site collection feature).

Follow these steps to allow users to run and view an Enterprise Events Report:

- 1. From Settings, select Site Settings. The Site Settings page displays.
- 2. Under Users and Permissions, select People and groups.
- 3. In the left navigation, click **More...** under **Groups**. The **People and Groups** page for the site displays.

 Click Enterprise Events Report Viewers under Group. The People and Groups > Enterprise Events Report Viewers page displays.

People and Groups > Enterprise Events Report Viewers ©



Figure 27 Enterprise Events Report Viewers

5. Click the down arrow next to **New** and select **Add users to this group**. A window to add users displays.

>
ncel

Figure 28 Adding Users to the Enterprise Events Report Viewers Group

6. Type the usernames to enter in the box and click **Share**. The names you enter display in the **Enterprise Events Report Viewers** page.

Running the Enterprise Events Report

Follow these steps to run the Enterprise Events Report:

- 1. From Settings, select Site Settings. The Site Settings page displays.
- 2. Under the Enterprise Events heading, select Enterprise Events Report.

Enterprise Events Report Title * Enter a unique friend ly name for the title of this separt.	
Event Instances *	
Select the event types or event instances that apply.	b 🗆 End of Contract
Situa *	
Sariact sillas combaining records.	Development Records Center 1 Development Records Center 4 - 2010
	Cevelopment Records Center 4 - 2010 Development Records Center Non-Root 1
Trigger Date *	 All Trigger Dates (including not specified)
Date that initiates the aging calculation.	Only not specified
	O Date Range Start Date
	11
	End Date
Record Name	is equal to 🗸
The name of the second to be found.	is actual to

Figure 29 Enterprise Events Report

- 3. (**Required**) Enter a unique name for the contents of this report in **Enterprise Events Report Title**.
- 4. (Required) Select the Event Type and/or Event Instances that apply to this report.
- 5. Select the **Sites** containing the records to search for this report.
- 6. (**Required**) Select the **Trigger Dates** to use for the report. You can specify all, not specified (a blank trigger date), or a date range.
- 7. If desired, enter the **Record Name** if you are looking for a specific record/document.
- 8. Click **Submit** to schedule the report to be run when the timer job completes.
- 9. Click Enterprise Events Search Reports to view the status of your report.

Note

The Enterprise Events are stored at the root site of the web in a list called Enterprise Events Search Reports. This can be found by displaying all of the site content.

Enterprise Events Search Reports

⊕ r	new item						
Searc	h Reports	All Items	•••	Find an item	Q		
~	Title				Created	Status	Created By
	Event Insta	nces for Cor	ntract Teri	mination 💥	About a minute ago	Complete	SharePoint

Figure 30 Enterprise Events Search Reports

Audit Logs

Audit Logs let the administrator review items that are added or modified within Enterprise Events. You can generate audit logs for event types, instances, stages, policies, and associations. Simply click I from the top row of any page to view the audit logs for that item.

Note

You must generate a CSV file to see the ID column for an item.

Ū	\otimes \Rightarrow			
	Audit Date \checkmark \checkmark	Entity Type \sim	Audit Type \sim	User Name \checkmark
	6/13/2014 10:28:16 AM	EventTypes	Modified	i:0#.w devdomain\rangelj
	6/13/2014 10:28:02 AM	EventTypes	Modified	i:0#.w devdomain\rangelj
	6/13/2014 10:26:06 AM	EventTypes	Modified	i:0#.w devdomain\rangelj
	6/13/2014 10:17:20 AM	EventTypes	Modified	i:0#.w devdomain\rangelj
	6/13/2014 9:08:45 AM	EventTypes	Modified	admin
	6/12/2014 1:17:16 PM	EventTypes	Added	i:0#.w devdomain\rangelj
	6/12/2014 1:16:16 PM	EventTypes	Added	i:0#.w devdomain\rangelj
K	< 1 >>> 10 v items pe	r page		1 - 7 of 7 items
Before	e Data		After Data	



When you select an item that was Added or Modified, the **Before** and **After Data** display in the bottom panes:



Figure 32 Before and After Modified Data

From the audit logs page, you can select one of the following options:

- 🗇 : Permanently deletes the item(s) you select from the logs
- ^(S): Purges Audit Logs. When you select this button, the Purge Audit Logs window displays for you enter the timeframe for purging items. If you do not enter any dates and click **Purge**, all audit logs are purged.

Purge Audit Logs					×
Date Range	From				
Purges audit logs within the time- frame entered in the From and To fields. If Purge is clicked without	page.				
entering dates, all audit logs are purged.	To				
	192c0ell	the	Purge	Cancel	

Figure 33 Purge Audit Logs Window

• 📑 : Generates a csv file of the audit logs

Appendix A: Putting it all Together

This appendix provides an example of how an organization could use Enterprise Events. This fictional example by no means represents how an organization would use EE but serves to illustrate the flexibility and the functionality of the feature.

Latham Corporation keeps personnel records for one year from the date of involuntary termination of the employee.

Each employee has a unique employee number and records/documents created in SharePoint record this number.

Employee records are kept in multiple locations in SharePoint; some are kept in a library in a records center while others are kept in various non-record center Team Sites.

This example demonstrates how an Event Type with a single instance can group these records after a specific employee has left and start the expiration process.

- 1. Create an Event Type: Employee Termination. No instance is created yet.
- 2. Create a Stage: Employee Records kept for one year after termination. Add the Employee Termination Event Type. Under Stage duration, select 1 year.

	Employee Records kept for one year after termination
Inique name of the event stage, which is a custom retention formula In the information management policy settings.	
Description	
xplanation of the event stage.	18 15
	States of the
vent Types *	Event Type Employee Termination
elect the event types to associate ith this stage.	Legal Matter Policy
	• Use earliest trigger date from all matching event instances. At least one
	event type must include a triggered instance.
	event type must include a triggered instance. O Use latest trigger date from all matching event instances. At least one event
	event type must include a triggered instance.
Stage Duration *	event type must include a triggered instance. O Use latest trigger date from all matching event instances. At least one event

Figure 34 Event Type Dialog Box

3. Create a policy: Employee Records – After termination, keep one year then destroy. Select the previous stage and choose the **Permanently delete** option under **Action**.

itle *	Employee Records – After termination keep one y ×		
Inique name of the policy, which becifies one or more stages and the ctions performed when the stage is o longer active.) (, J	
escription		1 8	
xplanation of the policy.			
		P. F-	
tages *	Stage	Action	+
olicy stages, their definitions, and ctions/workflows.	Employee Records kept for one year after termin 🗸	Permanently Delete	\checkmark

Figure 35 Enterprise Events Policies Dialog Box

4. Associate the Policy to a records library/folder and to content types in another site. Add one location (HUM07) and one Content Type (Employee Time Card) from the Human Resources site.

	Association Time Cards and Non Medical Files 🛛 🗙
Unique name of the association, which groups targets with policies.	
Description	
Explanation of the association.	
argets	
+- 1	
Location	 Content Type
Human Resources	Employee Time Card
Non-Record Policy *	Employee Records - Keep for 1 year after termin V
Select the policy to manage retention on items that are not	Employee Records - Keep for 1 year after termin 🔽 🤇
Select the policy to manage retention on items that are not declared records.	Specify how to manage retention on records
Non-Record Policy * Select the policy to manage retention on items that are not declared records. Record Policy Select the policy to manage retention on records.	

home types permissions instances stages policies associations

Figure 36 Enterprise Events Associations Dialog Box

10. Run the Gimmal timer jobs to create the retention formula and associate it:

- a. Run the Gimmal Enterprise Events Retention Formula Registration first, then
- b. Run the Gimmal Enterprise Events Policy Association

The following diagram shows that all stages become custom retention formulas as part of the retention stage. The Enterprise Events Policy equates to a stage and an action.

home types permissions instances stages policies associations

+ / 🗇 I



Figure 37 Policy Becomes Stage and Action

11. From Site Settings where Enterprise Events was activated, run the Enterprise Events Report selecting the Event type, the appropriate sites where the content is present, and the option **All Trigger Dates**. Submit and view the report (it is stored in a list called Enterprise Events Search Reports under Site Contents).

ig	a column header and drop it here to g	group by that column							
	Record / Container 🔺	Site	Library	Container	Expirat	ion Date	In CBR?	View Properties	Compliance Details
	Y	Y	Y	Y	From: To:				
	Benefits Enrollment 2013.docx	Human Resources	HR Forms	HR Forms				View Properties	Compliance Details
	Event Type		Event Instance	2		Trigger Date		Priority	y
	Employee Termination								
	Opposition brief - Loyola Construction.pdf	Central Records	Human Resources	1234 - John Deere				View Properties	Compliance Details
	Professional Services Agreement_2.doc	Central Records	Human Resources	1111 - Jane Olsen				View Properties	Compliance Details
	Staff Meeting Notes.docx	Central Records	Human Resources	3456 - Brad Jones				View Properties	Compliance Details

Figure 38 Documents and Records Report

Several employee records are displayed - some from the location that was used in the Enterprise Events association and some stemming from the Content Type used in the association. Each record shows the Event Type/Event instance and Trigger date. All of the items returned in the report do not have a trigger date (as we have not yet created an instance) but are, in fact, retained. These are essentially permanent records (no expiration date) until they are triggered by an event – in this case employee termination.

1. Click Compliance Details from the report next to an item. The scheduled occurrence date is blank, as you would expect, as there is no Enterprise Events instance.

Compliance Details - Bene	fits Enrollmen	t 2013 V	Webpage Dialog 💌					
	Use this dialog to determine what retention stage an item is in. You can also take action to keep this item in compliance with organizational policy.							
Retention Stages (acquired from conte	ent type)							
Event	Action	Recurrence	Scheduled occurrence date					
Employee Records kept for one year after termination	Permanently Delete	No						
Name	Benefits Enrollmer	Benefits Enrollment 2013.docx						
Content Type	Employee Time Card							
Folder Path	HR Forms							
Exemption Status	Not Exempt Exempt from polic	У						
Hold Status	Not on hold Add/Remove from	hold						
Record Status	Not a record You cannot declar	e/undeclare ite	em as a record.					
Audit Log	Generate audit log	report						
			Close					

Figure 39 Compliance Details

You can also view the properties of the Record/Document. This one shows that it is an Employee Time Card content type.

View P	Properties				
Edit Item	C Version History	Check Out	 Alert Me Manage Copies Workflows Actions 		
Name			Benefits Enrollmen	t 2013	3.docx
Title					
Content	t State		WIP		
Informa	tion Security Class	ification	Private		
Orginati	ing Organization		Human Resources		
Employe	ee Number		1111 - Jane Olsen		
Docume	ent ID		PRPZPRSSU57D-13	3-13	
Created	Type: Employee Tin at 10/1/2013 11:20 dified at 6/26/2014 9	AM by	System Account	nt	Close

Figure 40 View Properties Card

2. Latham Corporation has reorganized and due to downsizing has terminated an employee. Those records need to be triggered so that they are kept following the internal retention policy. In Enterprise Events, create an instance for the Event Type called Employee Termination. This instance groups the appropriate records for the employee affected. Add a title (Jane Olsen Termination), the trigger date – January 31, 2014, in this example, and an attribute that will group all of the Jane Olsen records (in this case, the employee number 1111 – Jane Olsen – this metadata is part of the documents/records).

home	types	permissions	instances	stages	policies	associat	ions
Event inst	ame of the e tances are us ttion criteria a		Jane Olsen Tern	nination			
Descripti Explanatio	on on of the eve	ent instance.					
		alculation of	1/31/2014				
Reason The reaso trigger da		ent instance's					
priority. If given eve	the event ins f multiple ins	tance's tances for a lap, the event	5 (Medium)			V	I
criteria, if selected, collected. attribute	s are used as desired. If no then ALL iter . Multiple val are treated a attributes (up	o attributes are ns are ues for one	Employee Numl Contains	ber_0 [g01f9	d94447c41bo	d92c3a2	-

Figure 41 Example Situation

- 3. Run the Gimmal Enterprise Events Expiration Policy timer job.
- 4. Rerun the report. It shows that all of Jane's records/documents are triggered but others are not (as they were not grouped by the instance). The expiration date is also a year from the trigger date as expected (1/31/2015).

g a	a column header and drop it here to	group by that column						
	Record / Container 🔺	Site	Library	Container	Expiration Date	In CBR?	View Properties	Compliance Details
	Y	Y	Y	Y	From:			
	Benefits Enrollment 2013.docx	Human Resources	HR Forms	HR Forms	1/31/2015		View Properties	Compliance Details
	Professional Services Agreement_2.doc	Central Records	Human Resources	1111 - Jane Olsen	1/31/2015		View Properties	Compliance Details
	▲ 1 ▶ ₩ Page size: 10	•						2 items in 1 pag

Figure 42 Example Report

Report also shows instance and trigger date used.

rag	a column header and drop it here to g	roup by that column							
	Record / Container 🔺	Site	Library	Container	Expiration Date		In CBR?	View Properties	Compliance Details
	Y	Y	Y	Y	From: To:				
d	Benefits Enrollment 2013.docx	Human Resources	HR Forms	HR Forms	1/31/2015			View Properties	Compliance Details
	Event Type		Event Instance			Trigger Date			Priority
	Employee Termination		Jane Olsen Terminati	on		1/31/2014			5
	Professional Services Agreement_2.doc	Central Records	Human Resources	1111 - Jane Olsen	1/31/2015			View Properties	Compliance Details
H	▲ 1 ▶ ₦ Page size: 10	•							2 items in 1 pag

Figure 43 Report Showing Instance and Trigger Date

You can run a report that shows all Document/records or one that shows only what the instance affects (as previous). The report below shows all of the records as before with Jane's records triggered and the rest not.

g	a column header and drop it here to g	group by that column						
	Record / Container 🔺	Site	Library	Container	Expiration Date	In CBR?	View Properties	Compliance Details
	Y	Y	Y	Y	From:			
	Benefits Enrollment 2013.docx	Human Resources	HR Forms	HR Forms	1/31/2015		View Properties	Compliance Details
	Opposition brief - Loyola Construction.pdf	Central Records	Human Resources	1234 - John Deere			View Properties	Compliance Details
	Professional Services Agreement_2.doc	Central Records	Human Resources	1111 - Jane Olsen	1/31/2015		View Properties	Compliance Details
	Staff Meeting Notes.docx	Central Records	Human Resources	3456 - Brad Jones			View Properties	Compliance Details

Figure 44 Example Employee's Records Triggered

Viewing the compliance details from this report shows the expiration date of Jan 31, 2015. When the Documents/Records are processed after the stage has expired, all records in the 1111- Jane Olsen Folder are deleted along with every Content type called Employee time card that has Jane Olsen's Employee number for the Human Resources site (the one selected in the association).

Compliance Details - Bene	efits Enrollme	nt 2013 \	Webpage Dialog 💌				
Use this dialog to determine what retention stage an item is in. You can also take action to keep this item in compliance with organizational policy.							
Retention Stages (acquired from cont	tent type)						
Event	Action	Recurrence	Scheduled occurrence date				
Employee Records kept for one year after termination	Permanently Delete	No	1/31/2015				
Name	Benefits Enrollment 2013.docx						
Content Type	Employee Time Card						
Folder Path	HR Forms						
Exemption Status	Not Exempt Exempt from policy						
Hold Status	Not on hold Add/Remove from hold						
Record Status	Not a record You cannot declare/undeclare item as a record.						
Audit Log	Generate audit lo	og report					
			Close				

Figure 45 Compliance Details